

Safety Procedure When Visiting Clients:

On arrival, while maintaining social distancing of 2metres, the support worker must ask the client if they, or any household member:

- Has a confirmed or suspected case of COVID-19?
- Is unwell with respiratory symptoms including cough, sore throat, shortness of breath, coryza (runny nose) or temporary loss of smell, with or without fever?

Ask, in the past 14 days, have your or any family member:

- Had contact with a confirmed or probable case of Covid-19?
- Meet any of the criteria for Higher Index of Suspicion

NO

Support Workers to use standard precautions, including fresh mask for every visit

During the visit:

- If possible, maintain physical distancing from the client and household members (remain more than 2 metres away).
- Perform hand hygiene.
- If <2 metre contact is required use appropriate PPE.
- Reinforce cough, sneeze and hand hygiene with the client.
- If using PPE, change after each client. Seal used PPE in a plastic bag and dispose safely.

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The Support Worker advises the client that the Clinical Manager will be in contact and the appointment rescheduled. Apologise and leave. Notify your Coordinator immediately.